The LFD3 Way...

Mission: Service with Excellence

Vision: To be trusted professionals in our community and experts in our field who specialize in emergency preparedness, prevention, and response

Values: Competence - To effectively handle whatever challenge we face

Character - To preserve our integrity and the public's trust

Courage - To do what's right, no matter what

Compassion - For everyone we encounter without prejudice

Camaraderie - To respect and support every member of our team

Guiding Principles:

Teamwork is what sustains us. Nothing important is accomplished alone and no one succeeds in isolation.

Leadership is a commitment and mindset, not a title or position.

* Our leaders are accessible and accountable, guiding others in a trustworthy and disciplined manner with clearly defined expectations that are predictably consistent and fair.

Decisions we make must stand up under inevitable scrutiny; could you confidently read about it in the newspaper?

* If there is a policy, follow it; if it doesn't match best practices then say something.
* If there's not a policy but a known past or best practice exists, rely on it.
* If there's no policy or practice to follow and you have discretionary time, then seek the guidance of your peers or leaders; THEN take a lead role in developing the needed policy or guide.
* If there's no policy, practice, or discretionary time, use your training and experience to make the best decision you can; THEN share your experience so the next person will have a guide to follow.

Life-long learning is what prepares us for our future. Every day MUST BE a Learning Day and should be conducted as if lives depend on its success, because they do.

Mistakes are inevitable. Without them, we would never learn the wrong way to do something. Just don't waste the experience by hiding or repeating a mistake.