



HELP STARTS HERE

AFTER THE FIRE



(360) 491-2410



CRR@laceyfire.com



1231 Franz St SE Lacey, WA 98503



ON BEHALF OF LACEY FIRE DISTRICT 3

Please accept our sympathy for the loss and hardship you have experienced. We understand how devastating a personal emergency can be, not only to your property, but also to your peace of mind and sense of safety.

This pamphlet is intended to serve as a helpful guide as you begin the process of recovery. Inside, you'll find information, resources, and contacts that may assist you in the days ahead. If there is anything we can do to support you further, please see the contacts listed in the resources section.

Please know that our thoughts are with you and your loved ones during this difficult time. As first responder and members of this community, we care deeply and want you to know you are not alone.

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EMERGENCY RESPONSE RELATED PROPERTY DAMAGE

During a fire or emergency, firefighters may need to break through walls, windows, ceilings, and roofs to rescue people, or to stop the fire and smoke from spreading. We understand this can be upsetting and may not be immediately clear why it was necessary, but with fires reaching over 1,200°F producing smoke and hot gases, these actions are necessary to protect lives and prevent further or total loss. We will always strive to do the least amount of damage possible, but your health and safety are our top priority.

Temporary Housing & Safety

Depending on the severity of the disaster, your home may not be safe to occupy until repairs are made or it has been inspected and approved by the local building department.

- If your home has been determined unsafe to occupy, temporary housing may be necessary.
- Contact your insurance company for temporary housing options and coverage.
- If you are uninsured, please scan the QR code below for local and community resources.
- If you are unable to stay in your home, notify the police that the residence will be vacant at (360) 704-2740.



Scan for more resources

Entering the Building Safely

After an emergency, your home may be unstable and contain hazardous conditions such as toxic chemicals, soot, or contaminated water that can make you and others sick.

- **DO NOT** enter the building until the fire department or local building department confirms it is safe.
- Before you are cleared to enter, the fire department can help retrieve essential items such as:
 - Phones
 - Medications
 - Insurance or identification documents
- Once fire department personnel leave the scene, the building becomes your responsibility.
- At that time, you may:
 - Remove personal belongings
 - Secure doors, windows, and other access points to prevent unauthorized entry
- Handle fire, smoke, and water-damaged items with care, and clean any belongings you plan to reuse or keep.
- If a firefighter or fire investigator is on scene, they can walk through the home with you.

If you begin to feel sick at any time, leave the building immediately.

UTILITIES

The fire department may have disconnected your water, gas, or electricity to prevent further damage and for your safety.

- Do not attempt to turn your utilities back on yourself
- Contact your utility company to safely restore services

HEALTH AND SAFETY

For damage caused by the emergency, professional restoration services that specialize in fire, smoke, or water damage may be the safest option for cleaning and recovering your belongings. These services can often be found online.

Food & Medication Safety:

- Throw away any food or medication that has been exposed to heat, smoke, or water or has an unusual smell or appearance.

“IF IN DOUBT- THROW IT OUT”



FINANCIAL RECOVERY

If your money was damaged, you may be able to exchange it through your bank. They can guide you through their process and confirm what types of currency they may be able to accept for possible replacement.

If your dollar bills were severely damaged, you can mail them to the U.S. Bureau of Engraving and Printing's Mutilated Currency Division with the BEP form 5283 for review and possible replacement.



FIRE INVESTIGATION

Lacey Fire District 3 investigates fires with the primary objective of determining the origin and cause of a fire. During this work, LFD3 may collaborate with or share its findings with law enforcement, the coroner's office, your insurance company, the U.S. Consumer Product Safety Commission, or other government agencies, as allowed by law, to support their investigations. If you would like a copy of our findings, you may request them by completing our online Public Records Request form at Laceyfire.com.



Scan to access the Public Records Request form



INSURANCE

For any damage caused by the emergency contact your insurance as soon as possible to file a claim as many policies have limits for filing.

Your insurance may help you with the next steps based on your specific policy, such as:

- Arranging services for repairs, securing the property, and replacing destroyed items.
- Each policy is unique:
 - Some policy's require pre-approval to be covered
 - Save damaged items until a full inventory is completed
 - Save all receipts for any purchases related to the emergency

If you are a **renter**, contact your landlord.

- Your landlord's insurance policies will only cover the building, not your personal belongings.
- Review your renter's policy and contact your insurance provider.

If you **do not have insurance** assistance may still be available.

- Local community organizations, State programs, and nonprofits may be able to help with immediate needs like temporary housing, food, and clothing.
- For more resources, scan the QR code on the front page.

LOCAL RESOURCES

Temporary Assistance

American Red Cross

- Lakewood Headquarters- (253) 966-3889

Catholic Community Services

- (360) 878-8248

Utilities

Puget Sound Energy (PSE)- Gas/Electric

- 1(888) 225-5773

City of Lacey Water

- (360) 491-5600

Thurston County PUD

- (360) 357-8783

Thurston County Waste & Recovery

- (360) 867-2491

LeMay Pacific Disposal

- (360) 923-0111

LOCAL RESOURCES

Building Departments

Thurston County Construction & Fire Safety

- (360) 786-5490

City of Lacey- Community and Economic Development

- (360) 491-5642

City of Olympia- Building Permits & Land Use Review

- (360) 753-8314



DOCUMENTS TO REPLACE

Driver's license & vehicle registration

- WA State Department of Licensing- (360) 902-3600

Social Security & Medicare cards

- Social Security Administration- (800) 772-1213

Citizenship Documents

- U.S. Citizenship and Immigration Services
 - (800) 375-5283

Passport, Marriage Certificate, Title/ Deeds

- Thurston County Auditor- (360) 786-5406

Divorce Certificate

- Thurston County Clerk- (360) 786-5430

If the birth, death, marriage, or divorce took place in Washington State, but outside of Thurston County, reach out to the WA State Department of Health at (360) 236-4300.

Income Tax Records

- Internal Revenue Services (IRS)- (844) 845-5640

Bank Documents, Mortgage, Credit Cards, Stocks, and Bonds

- Issuing bank, lending institution, or company

Insurance Policies

- Insurance Company or Representative

Wills

- Representing lawyer

Electronic Benefit Transfer

- WA. State Department of Social and Health Services (DSHS)- EBT Customer Service- (888) 328-9271

There may be a fee to replace documents. Check with the appropriate agency for current costs.

POST-EMERGENCY CHECKLIST

- ☐ If your home is not safe to occupy find a safe place to stay. You can reach out to:
 - Insurance
 - Friends/ Family
 - Red Cross
- ☐ Contact police at (360) 704-2740 if your home will be vacant.
- ☐ Contact your insurance to file a claim and for next steps.
- ☐ Temporary relocation checklist:
 - Friends/ family
 - Work
 - School
 - Utility companies
 - Post office/ delivery services
- ☐ Document internal and external damages for insurance purposes.



PERSONAL NOTES

[illegible]

Incident Details

☐ Date _____ ☐ Time _____
☐ Address _____
☐ License Plate _____
☐ VIN # _____
☐ Incident # _____

☐ Gas ☐ Water Scene Secured ☐ Yes ☐ No
☐ Power ☐ Other

Insurance

☐ Agency _____

☐ Agent Name _____

☐ Phone # _____

Fire Investigator

☐ Name _____

☐ Email _____

☐ Phone # _____

Support Services

Support provided ☐ Yes ☐ No

☐ Name _____

☐ Phone # _____